

OBSERVATION 154

BellSouth Florida OSS Testing Evaluation

Date: December 12, 2001

OBSERVATION REPORT

An observation has been identified as a result of the test activities associated with the Changes Management Practices Verification and Validation Review (PPR1)

Observation:

BellSouth did not publish the Business Rules associated with Minor release 10.3 as defined in the Change Control Process, Version 2.6, September 10, 2001 (PPR1).

Background:

The BellSouth Change Control Process states “business rules associated with minor releases will be provided to Competitive Local Exchange Carriers (CLECs) at least 5 weeks prior to production.”¹ BellSouth Minor Release 10.3 is scheduled to be implemented on January 5, 2001. **Issues:**

BellSouth has not yet provided the Pre-Order business rules for the Parsed CSR feature scheduled for implementation on January 5, 2001. Based on the guidelines stated in the Change Control Process, these business rules should have been provided on November 30, 2001.

Impact:

Failure to publish Pre-Order business rules 5 weeks prior to production of release 10.3 may delay CLECs development, testing, and implementation of release 10.3 features.

¹ BellSouth Change Control Process, version 2.6, September 10, 2001, Table 4-3, Step 10, Page 36